I. TITLE:

Verification of Physician Order for Blood Component

II. PRINCIPLE:

The Transfusion Service has the responsibility to ensure the patient receives the correct component ordered by the physician. According to current AABB Standards, the request for blood must be confirmed before issue of the component. Serious patient harm can be caused if the wrong component type is transfused. This policy initiates a process by which the original physician order is reviewed by the Transfusion Service and compared to the order entered in the hospital computer system. The order *to prepare* a blood component and order *to transfuse* the product could be written at different times, so both orders are reviewed. The Transfusion Service cannot take verbal orders.

III. REAGENTS, SPECIAL SUPPLIES & EQUIPMENT:

NA

IV. CALIBRATION:

NA

V. OUALITY CONTROL:

NA

VI. PROCEDURE:

- A. Physician completes "Physician's Order for Transfusion Testing, Procedures, and Blood Components". Complete Sections 1-3.
- B. The Form is available in Forms Fast under "Physician Order" tab.
 - 1. Form #270005 is for Adult patients
 - 2. Form #270009 is for Neonates and Pediatric patients
 - 3. Manual forms can be used during downtime. Information must be legible with the patient's first and last name, medical record number, and location.
 - 4. Each time the physician adds to the order or changes it, a new form will be used.
- C. A copy of the original physician order for a blood component will be sent to the Transfusion Service at the same time the order is entered in the hospital computer system.
 - 1. The copy can be faxed (244-5211), sent via the pneumatic tube system, or hand-carried to the Transfusion Service.
 - 2. The Nursing staff will order the tests and/or component(s) in the hospital computer system.
- D. Review of the physician written order by the Transfusion Service
 - 1. The technologist processing the order is responsible for ensuring the order in the computer matches the physician order.
 - a. If the physician order does not match the order entered in the computer, notify the Nursing unit immediately. They will cancel the wrong order and order the correct product in the computer system.

- Document in hospital error reporting system or notify the Blood Bank supervisor.
- b. If the written physician order is illegible, contact the RN in charge of the patient and have them contact the physician for clarification. The RN will send a new legible order. It is acceptable to have the RN re-write the order, if necessary, as long as they date/initial the correction.
- c. The technologist processing the order is responsible for entering any special patient requirements in the Transfusion Service computer system.

2. When the order is completed:

- a. Orders for T&S are stapled with the collection form and put in the T&S box for retrieval later if components are ordered later.
- b. Order for crossmatch or components is put with the 1st unit. At issue, the order will be filed in the current day's Issue folder. Orders are kept on file for 1 month in the Transfusion Service, then stored offsite.
 - i. Physician orders which do not result in transfusion at the end of 3 days are discarded.

E. At Issue of Blood Component

- 1. The Nursing staff will bring the *original* order at time of pick up. The order may be sent via the pneumatic tube station, as well.
 - i. If Nursing cannot locate the original order:
 - 1. Retrieve the Blood Bank copy and make a 2nd copy for Nursing.
 - 2. Write at the top of the 2nd copy: "COPY made date/time/your initials" and give to Nursing to replace the missing original order.
 - 3. Be sure to keep the 1st copy for the Blood Bank.
- 2. Nursing staff will mark on the form which component and quantity is requested.
- 3. At issue, the Transfusion Service technologist will review the original order form and ensure the component ordered matches the component issued.
- 4. ANY DISCREPANCY BETWEEN THE PHYSICIAN'S ORIGINAL ORDER AND THE SELECTED COMPONENT MUST BE RESOLVED BEFORE ISSUE. Document any ordering errors in the hospital error reporting system for tracking purposes.
- 5. The Blood Bank technologist will also initial the "Components Picked Up" section with each issue.
- 6. The issue process is documented in the Blood Bank LIS per routine procedure.

VII. REFERENCES:

- 1. AABB Standards for Transfusion Services and Blood Banks, current edition
- 2. AABB Technical Manual, current edition

Example of Form:

		Today's date/time				Physician Sig				_		Dhuaisiana	
Physicians:		PHYSICIAN SECTIO	ON 1 (Do	not use th	is form for MTP - u	se Form #27	0010)				•	Physicians:	
		Priority (check one)	_		_			e and beeper n	umber			We need to	
When do		STAT (within 1 hour			nin 4 hours)	Other (date	of transfusi	ion)		_		know who	
you want		PreOp (indicate date of surgery and procedure): PHYSICIAN SECTION 2										KNOW WNO	
,		Tests and Procedures										you are and	
it?		Type and Screen (A	ABO/Rh/Antib				Rh only	Antibody				,	
		Crossmatch (indicate						(Requires Pathol		val)		how to	
Dh! a ! a . a .		☐ Direct Coombs IgG ☐ Direct Coombs C3b			Clot (L&D) ital Screen			e: ume:		_		contact you	
Physicians:	•	Rhlg Evaluation (An						lume:				,	
What do		Rhig Evaluation (Po	ost Partum)			Please indi							
vall want?		Other: Height Weight Hot Use separate form for Transfusion Reaction Workup Form #270032											
you want?		(Nursing/Clerical) HBOC (HIS) order code number(s) (see page 2):											
		and for emergency verbal physician order: date/time											
	PHYSICIAN SECTION 3: Check appropriate criteria (on page 2 of this form)												
		Give Blood Compone	Dhysisians										
DL 222		Packed RBCs	# un	15	Leukoreduce		Autologou	JS				Physicians:	
		Industry Director										Does your	
		Hoke Nagative UI A matched										patient	
Physicians:		Plateletpheresis (preferred product) equal to 6-8 Whole Transfusion Instructions:										•	
Do you want		Blood platelets									-	require	
to transfuse ?		Random Whole Blood platelets:										special	
to transfuse ?		Cryoprecipitate			(fino specific instructions, administer over 3-4 hours)							•	
		Intrauterine Transfusion (mL)			(Nursing/Clerical) HBOC (HIS) order code number(s) for Blood Components						•	blood?	
		Other:											
		Nurse sign for review/verify orders Section 2 and for emergency vertall physician order (date/time)											
							n order (dater)	me)			•		
		NURSING/CLERICA					1000 (1110)						
		Fax front of form to 4 Bring this original ord					1800 (HIS)						
Nurcina		Routine issue policy					e.						
Nursing:		Components Picked L	Up Nursing:	Write com	ponent and quant	tity for use. A	At issue, Blo	od Bank will in	itial				
Bring this		Component	Quantity Initial	o√ C	Component	Quantity Initia	te√ Co	omponent	Quantity	initiale √			
order form				+		_	+						
0.00			\vdash	+		-	+		\vdash	_			
every time to				+		$\overline{}$	+		\vdash				
pick up blood						Typenex n							
pick up bioou		Physician'	'e Order fo	,		(sticker or ha	ndwrite)						
		Physician's Order for Transfusion Testing, Procedures and											
		Blood Components (Adult)											
		=			Form # 270005								
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		Jacks	anville	1	Approved: 11/07 Revised:								
2/18/2008												5	